



CHANGING A PANEL BATTERY

Simon XTi

STEP
1

PLACE YOUR SYSTEM ON TEST

Before changing the batteries, log into your [Guardian account](#) or call **1.800.PROTECT** (1.800.776.8328) to place your system on Test Mode.

This ensures Guardian doesn't accidentally notify the authorities.

STEP
2

LOCATE YOUR PANEL BOX

Locate your control panel and disconnect the AC adapter using a regular or Phillips head screwdriver to unscrew it from the outlet.

ACCESS YOUR BATTERY

Remove the trim ring from the face of the panel by inserting a regular screwdriver into the slot located at the bottom-right corner of the panel and twisting it. Release the panel from the mounting plate by lifting the tabs located at the top-left and top-right of the panel.

EXAMINE THE BATTERY

Examine the battery for any abnormalities (e.g., the battery has a swollen or split case; there is liquid leaking from the case; the terminals are corroded; or the battery is hot.) If you see any abnormalities, please close the panel box and contact a Guardian representative to schedule a service call.

STEP
3

DISCONNECT THE BATTERY


Follow the wires from the battery pack to the black connector and unplug it from the panel. Then remove the battery pack by placing one finger under the end of the battery and pulling away from the retaining clip.

 **TIP:** You may need to use a pair of pliers with electrically insulated handles. You may need to wiggle the connector slightly for it to come loose.

PLEASE NOTE: Your security system may sound or the panel may beep as an indication that the battery has been removed from the system. You may press the **Disarm** button to temporarily stop the noise while you change the battery.

REMOVE THE BATTERY

Remove the old battery from the control panel box.

 **WARNING:** Do not touch any metal objects to the terminals on the battery or to the open-end of the black and red wire connectors.


STEP
4

REMOVE PLASTIC PROTECTOR

If the replacement battery has plastic terminal protectors, remove them before connecting the wires to the new battery.

CONNECT NEW BATTERY

Insert the new battery and reconnect the plug into the panel.

 **TIP:** If the replacement battery does not have a red or black terminal, look at the top of the battery for a terminal next to a (+) positive or (-) negative sign.

CLOSE THE PANEL

Swing the panel up to the mounting plate, lock it into place, and replace the trim ring. Plug the AC adapter into the lower plug outlet and replace the retaining screw. The "Low Battery" indicator should clear from the screen automatically once AC power is restored.

STEP
5

TEST YOUR SYSTEM

Test your system to make sure everything is working properly.

Return to your online Guardian account or contact us at 1.800.PROTECT (1.800.776.8328) to verify the test signals and to remove your system from **Test Mode**.

NOTE

DATE & TIME RESET

If you use MyGuardianHome.com: The date and time will reappear within one hour and the weather will reappear within 24 hours. If the items do not reappear on your keypad after 24 hours, please contact us at **1.800.PROTECT** (1.800.776.8328).



FOR ASSISTANCE, CALL **1.800.PROTECT** (1.800.776.8328)
OR VISIT guardianprotection.com/support.