



CHANGING A PANEL BATTERY

Qolsys IQ2

STEP
1

PLACE YOUR SYSTEM ON TEST

Before changing the batteries, log into your [Guardian account](#) or call **1.800.PROTECT** (1.800.776.8328) to place your system on Test Mode.

This ensures Guardian doesn't accidentally notify the authorities.

STEP
2

LOCATE YOUR PANEL BOX

Locate your control panel and properly shut the panel down: Select Settings > Enter User Code > Select Power Down > Follow instructions on the next screen. Wait for the LED buttons to completely shut off before unplugging the panel from the A/C power source. Locate the security screw at the bottom of the panel. Unscrew the locking screw with a Phillips head screwdriver.

ACCESS YOUR BATTERY

While holding the face of the panel with one hand, release the panel from the mounting plate by pressing the tabs located on the bottom-right and bottom-left underside of the panel. Once the panel is released from the mounting plate, place the panel facedown on a towel or cloth, on a flat surface to protect the screen.

EXAMINE THE BATTERY

Examine the battery for any abnormalities (e.g., the battery has a swollen or split case; there is liquid leaking from the case; the terminals are corroded; or the battery is hot.) If you see any abnormalities, please close the panel box and contact a Guardian representative to schedule a service call.

STEP
3

DISCONNECT THE BATTERY

Follow the wires from the battery pack to the white plug, disconnect it from the panel, and remove the battery pack from the panel.



TIP: You may need to use a pair of pliers with electrically insulated handles. You may need to wiggle the connector slightly for it to come loose.

PLEASE NOTE: Your security system may sound or the panel may beep as an indication that the battery has been removed from the system. You may press the * button to temporarily stop the noise while you change the battery.

REMOVE THE BATTERY

Remove the old battery from the control panel by pulling the colored tab. Pull tab until the battery is released from the panel.



WARNING: Do not touch any metal objects to the terminals on the battery or to the open-end of the black and red wire connectors.

STEP
4

REMOVE PLASTIC PROTECTOR

If the replacement battery has plastic terminal protectors, remove them before connecting the wires to the new battery. Reconnect the plug into the panel.

CONNECT NEW BATTERY

Peel adhesive from the battery. Place the battery with the barcode and model number right-side-up, facing-up. Be sure to line the battery up along the battery doc before touching the adhesive to the panel.

CLOSE THE PANEL

Place the panel back onto the mounting plate by lining up the four clips at the top, then pressing around all of the edges of the screen. You will hear multiple clicking sounds. This ensures that the panel is attaching to the mounting panel and has locked into place. Replace the locking screw.

POWER UP THE PANEL

Plug the system back into the power outlet. The system will automatically boot up once plugged in.

PLEASE NOTE: "Low Battery" status indicator should clear from the screen automatically once the battery has been replaced.

STEP
5

TEST YOUR SYSTEM

Test your system to make sure everything is working properly.

Return to your online Guardian account or contact us at 1.800.PROTECT (1.800.776.8328) to verify the test signals and to remove your system from **Test Mode**.



FOR ASSISTANCE, CALL **1.800.PROTECT** (1.800.776.8328)
OR VISIT guardianprotection.com/support.