



# CHANGING A PANEL BATTERY

## 2GiG

STEP  
1

### PLACE YOUR SYSTEM ON TEST

Before changing the batteries, log into your [Guardian account](#) or call **1.800.PROTECT** (1.800.776.8328) to place your system on Test Mode.

*This ensures Guardian doesn't accidentally notify the authorities.*

STEP  
2

### LOCATE YOUR PANEL BOX

Locate your control panel and use a Phillips head screwdriver to remove the locking screw at the top of the panel.

### ACCESS YOUR BATTERY

While holding the face of the panel with one hand, insert a small regular flat head screwdriver into one of two grooves located on either side of the locking screw, and twist it to release the panel from the mounting plate. Repeat this step for the second groove. Once the panel is released from the mounting plate, use the "third hand" strap (white plastic "v" shaped strap) to hang the panel from the plastic knob in the middle of the mounting plate.


### EXAMINE THE BATTERY

Examine the battery for any abnormalities (e.g., the battery has a swollen or split case; there is liquid leaking from the case; the terminals are corroded; or the battery is hot.) If you see any abnormalities, please close the panel box and contact a Guardian representative to schedule a service call.

STEP  
3

### DISCONNECT THE BATTERY

Disconnect the **black wire connector from the negative (-)** battery terminal, then disconnect the **red wire connector from the positive (+)** battery terminal.

 **TIP:** You may need to use a pair of pliers with electrically insulated handles. You may need to wiggle the connector slightly for it to come loose.

**PLEASE NOTE:** Your security system may sound or the panel may beep as an indication that the battery has been removed from the system. You may press the \* button to temporarily stop the noise while you change the battery.

### REMOVE THE BATTERY

Remove the old battery from the control panel box.

 **WARNING:** Do not touch any metal objects to the terminals on the battery or to the open-end of the black and red wire connectors.


STEP  
4

### REMOVE PLASTIC PROTECTOR

If the replacement battery has plastic terminal protectors, remove them before connecting the wires to the new battery.

### CONNECT NEW BATTERY

Insert the new battery and reconnect the plug into the panel.

 **TIP:** If the replacement battery does not have a red or black terminal, look at the top of the battery for a terminal next to a (+) positive or (-) negative sign.

### CLOSE THE PANEL

Swing the face plate back into place until it snaps securely into place, and replace the locking screw.

STEP  
5

### TEST YOUR SYSTEM

Test your system to make sure everything is working properly.

Return to your online Guardian account or contact us at 1.800.PROTECT (1.800.776.8328) to verify the test signals and to remove your system from **Test Mode**.