



CHANGING A PANEL BATTERY

UltraSync

STEP
1

PLACE YOUR SYSTEM ON TEST

Go to Guardian's Customer Care Website to place your system on **Test Mode**. For log-in instructions to the Customer Care Website, please visit the following link:

customercare.guardianprotection.com

Or you may contact our Customer Service Department at 1-888-895-4805 to have your system placed on test. *This ensures Guardian doesn't accidentally notify the authorities.*

STEP
2

LOCATE YOUR PANEL BOX

Locate your all-in-one control panel and remove it from the wall mounting brackets by pushing the panel up. Follow the wires from the A/C power plug to the white plug, disconnect it from the panel.

ACCESS YOUR BATTERY

Once the panel is released from the mounting brackets, place the control panel on a flat surface, buttons facing down. Use a Phillips head screwdriver to remove the locking screw used to hold the battery pack and cover in place, this is the screw located in the middle of the panel. Once the screw is removed, angle the control panel vertically to remove the cover and reveal the battery.

EXAMINE THE BATTERY

Examine the battery for any abnormalities (i.e. the battery has a swollen or split case; there is liquid leaking from the case; the terminals are corroded or the battery is hot.) If there are any abnormalities to the battery, please close the panel box and contact a Guardian representative to schedule a service call.

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STEP
3

DISCONNECT & REMOVE THE BATTERY

****NOTE:** Your security system may sound or the keypad may beep as an indication that the battery has been removed from the system. You may press the ★ button to temporarily stop the noise while you change the battery.

Remove the battery pack from the battery dock. Follow the wires from the battery pack to the beige plug, disconnect it from the panel.



TIP: You may need to use a pair of pliers with electrically insulated handles. You may need to wiggle the connector slightly for it to come loose.



Warning: Do not touch any metal objects to the terminals on the battery or to the open-end of the black and red wire connectors.

STEP
4

REMOVE PLASTIC PROTECTOR

If the replacement battery has plastic terminal protectors, remove them before connecting the wires to the new battery.

CONNECT NEW BATTERY

Reconnect the plug into the panel. Lay the battery in the battery dock.

CLOSE THE PANEL

Place the battery pack cover in place and replace the locking screw. Reconnect the A/C power cord to the panel. Place the panel back onto the mounting bracket, you will hear multiple clicking sounds, this verifies that the panel is attached to the mounting plate.

“Low Battery” status indicator should clear from the screen automatically once the battery has been replaced.

STEP
5

TEST YOUR SYSTEM

Be sure to test your system before having it removed from Test Mode. For assistance, please call Guardian's Customer Service Department at 1-888-895-4805 or go to customercare.guardianprotection.com

Visit customercare.guardianprotection.com/ or you may contact our Customer Service Department at 1-888-895-4805 to have your system removed from Test Mode.

NOTE

DISPOSE OLD BATTERY

Dispose of the old battery properly.

To find a recycling center near you visit www.call2recycle.org/locator

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FOR ASSISTANCE CALL 1.888.895.4805

or visit customercare.guardianprotection.com/

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