



CHANGING A PANEL BATTERY

2GiG

STEP
1

PLACE YOUR SYSTEM ON TEST

Go to Guardian's Customer Care Website to place your system on **Test Mode**. For log-in instructions to the Customer Care Website, please visit the following link:

customercare.guardianprotection.com/

Or you may contact our Customer Service Department at 1-888-895-4805 to have your system placed on test.

This ensures Guardian doesn't accidentally notify the authorities.

STEP
2

LOCATE YOUR PANEL BOX

Locate your all-in-one control panel and use a Phillips head screwdriver to remove the locking screw at the top of the panel.

ACCESS YOUR BATTERY

While holding the face of the panel with one hand, insert a small regular flathead screwdriver into one of two grooves located on either side of the locking screw and twist it to release the panel from the mounting plate. Repeat this step for the second groove. Once the panel is released from the mounting plate, use the "third hand" strap (white plastic "v" shaped strap) to hang the panel from the plastic knob in the middle of the mounting plate.

EXAMINE THE BATTERY

Examine the battery for any abnormalities (i.e. the battery has a swollen or split case; there is liquid leaking from the case; the terminals are corroded or the battery is hot.) If there are any abnormalities to the battery, please close the panel box and contact a Guardian representative to schedule a service call.



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STEP
3

DISCONNECT THE BATTERY

****NOTE:** Your security system may sound or the keypad may beep as an indication that the battery has been removed from the system. You may press the ✱ button to temporarily stop the noise while you change the battery.

Follow the wires from the battery pack to the white plug, disconnect it from the panel and remove the battery pack from the panel.



TIP: You may need to use a pair of pliers with electrically insulated handles. You may need to wiggle the connector slightly for it to come loose.

REMOVE THE BATTERY

Remove the old battery from the control panel box.



Warning: Do not touch any metal objects to the terminals on the battery or to the open-end of the black and red wire connectors.

STEP
4

REMOVE PLASTIC PROTECTOR

If the replacement battery has plastic terminal protectors, remove them before connecting the wires to the new battery.

CONNECT NEW BATTERY

Insert the new battery and reconnect the plug into the panel.



TIP: If the replacement battery does not have a red or black terminal, look at the top of the battery for a terminal next to a (+) positive or (-) Negative sign, respectively.

CLOSE THE PANEL

Swing the face plate back into place until it snaps securely into place, and replace the locking screw.

STEP
5

TEST YOUR SYSTEM

Be sure to test your system before having it removed from **Test Mode**. For assistance, please call Guardian's Customer Service Department at 1-888-895-4805 or go to customer care.guardianprotection.com

Visit customer care.guardianprotection.com/ or you may contact our Customer Service Department at 1-888-895-4805 to have your system removed from Test Mode.

NOTE

DISPOSE OLD BATTERY

Dispose of the old battery properly.

To find a recycling center near you visit www.call2recycle.org/locator

ONLINE VIDEO INSTRUCTIONS

To view an instructional video on how to change the panel battery, visit: www.GuardianProtection.com/HowTo

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FOR ASSISTANCE CALL 1.888.895.4805
or visit customer care.guardianprotection.com/